



# AHAR Connect



## The Minutes of the Special General Body Meeting of AHAR held in Bunts Sangha Annex, Bunts Sangha, Chunnabhatti, Kurla (East) on 8<sup>th</sup> October 2016

The Special General Body Meeting of AHAR was held on October 8, 2016 at the Bunts Sangha, Chunnabhatti, Kurla (East), Mumbai.

at the decided time of 3.30 pm. and hence, the meeting was adjourned by one hour as per existing byelaws. The meeting would start at the rescheduled time, 4.30 pm. He further briefed the house that due to changing time and scenario and to suit the present time and situation, the byelaws of the association need to be amended while inserting new additions to make it more transparent and comprehensive.

Monthly Managing Committee Meeting of AHAR held on 28.9.2016.

Since it is mandatory as per the provisions of Trade Union Act to get the same duly ratified at a General Body meeting or a Special General Body meeting, we are presenting the same for ratification in this Special

following amendments/additions to the Byelaws (see below box).

He requested the house to clarify any doubts/queries in this regard, before it is ratified and presented

to the Registrar, Trade Union, Maharashtra to comply with legal requirements.

**Sudhakar Y Shetty**, Advisor asked (Continued on page 3)

### Proceedings:

**1. Welcome address by President Adarsh Shetty.**

President Adarsh Shetty welcomed all members present for attending the meeting on time.



**2. Briefing by Santosh R Shetty, Honorary General Secretary:**

Santosh R Shetty, Honorary General Secretary informed the house that as there was no quorum

He said that with this intention the matter was first discussed during the office bearers meeting and later with advisors. Finally we got the same approved at the

General Body Meeting called for the purpose. He presented the

## Portable POS machines will reduce frauds by restaurant staff says AHAR President

### Forever News

**Mumbai:** The 9<sup>th</sup> Monthly Managing Committee Meeting of AHAR was held on September 28, 2016 at the Swami Mukhtanand Sabhgruh, Buntra Sangha, Kurla (East), Mumbai.

Use portable swiping machine for Debit/Credit Card payments to prevent misuse: Adarsh Shetty, President, Indian Hotel and Restaurant Association (AHAR) told attendees and members.

### Proceedings:

President Adarsh Shetty invited the host Vice President Ravindranath Nire, Vice President, Zone-V to welcome the gathering. (Continued on page 2)



Ravindranath Nire  
AHAR Vice President, Zone-V

Existing Page, Clause in the Byelaws and existing Rules.	Amendment Proposed.
Page No. 8,42[C].g Provided that no member shall remain a president consecutively for more than 02 years/02 terms.	Provided that no member shall remain a president consecutively for more than 02 years/ 02 terms. However notwithstanding the above, as a special case for the benefit and in the interest of the association, the term of the president may be extended for a further period of one year only, subject to confirmation by 2/3 <sup>rd</sup> [Two third] majority of the total strength of Managing Committee members and Advisory Committee put together. Further that the extension period will not be for more than one year/one term.
Existing Page, Clause in the Byelaws and existing Rules.	New Additions Proposed to the Byelaws/Constitution.
-	42[D]- Advisory Committee
-	1. The Advisory Committee members will comprise of past presidents. 2. Past Presidents who have completed at least one full term/one year as President will be members of the Advisory Committee. 3. Advisory committee members will be part of Managing Committee but without any voting rights in the Managing Committee elections. 4. A joint meeting of office bearers and Advisory Committee members shall be held least once every three months. 5. The duty of Advisory Committee member is to guide and advise association. 6. The tenure of Advisory Committee members would be for life time or till the time the member is physically and mentally healthy. 7. Any Advisory Committee member desirous of becoming a Managing Committee member will have to relinquish his Advisory Committee member post while filing nomination in the Managing Committee elections.
Page No.11, clause No. 58.	
The Annual General Body Meeting of all members at which necessary quorum is not present shall be adjourned to be held after one hour on the same day and at the same place. Such adjourned meeting shall not require any quorum.	The Annual General Body Meeting/Special General Body Meeting of all members at which necessary quorum is not present shall be adjourned to be held after thirty minutes on the same day and at the same place. Such adjourned meeting shall not require any quorum.

# Portable POS machines will reduce frauds by.....

(Continued from page 1)

Ravindranath Nire welcomed the President, office bearers on the dais, advisors and members attending the 9<sup>th</sup> Monthly Managing Committee Meeting hosted by Zone-V. He thanked all committee members for electing him as the Vice President for the third consecutive term. He also said, the President Adarsh Shetty is a source of strength to all hoteliers of the zone due to his unstinted support.

Nire said, his team had strived their best in attending grievances of members and were exerting extra efforts to resolve the same. He said they have collected membership fees of Rs. 3, 35, 000/- till date. He further said it is our moral duty to strengthen AHAR, which is the sole voice of the industry through support, cooperation and involvement.

### Confirmation of the minutes of the 8<sup>th</sup> Managing Committee Meeting:

Santosh R Shetty, Honorary General Secretary presented the

minutes of the 8<sup>th</sup> Monthly Managing Committee held on 22.8.2016. The same was unanimously approved. The confirmation was proposed by KK Mahale and seconded by Vijay Shetty.

Santosh R Shetty, Honorary General Secretary briefed the house that two items 4 and 5 had been included in the agenda and had been circulated to members. These two clauses are to amend the term of president by one year /one term only in special cases subject to approval of two-third majority of the Managing Committee and advisors combined. In addition, the clause of inclusion of advisory committee to have a clear cut definition and amend the existing time of adjournment of timing of one hour to 30 minutes in GBM/ SGBM was also included in the revised agenda.

He further said the revised agenda and the proposed resolutions were provided to all members and requested them to include the same in the main agenda.

Further it is also decided

to convene a Special General Body Meeting for ratification of the decision of the Managing

Committee to amend/add clauses to the existing byelaws.

**Approval of the Accounts for**

**September 2016:**

The Honorary Treasurer

(Continued on page 3)

## 37<sup>th</sup> AGM- sub committee members

Committee	Chairman	Co-Chairman	Coordinator (VP/Office Bearer)
AGM	KV Shetty	Pramod Nayak	
Registration	Sunil Saigal	-	Mahendra Karkera
Stage Management Trophies, Shawls	Shailendra Shetty	-	Santosh R Shetty Amar shetty
AGM Felicitation Committee	Nitin R Shetty	-	Rajan Shetty
Catering	Samith Arasa	-	Sunil Shetty Jagdish Shetty
Lucky Dip	J D Shetty	-	Suresh Shetty
Seminars	Bhaskar Shetty	-	Karunakar Shetty
Liquor & Barrels	Vijaykumar Shetty Mohan Shetty	-	Ravindranath Nire
Media	Adarsh Shetty	-	-
Security	Dr Satish Shetty	-	Prabhakar Shetty
Stalls	Sunil Patil Mahesh Shetty Vijay Shetty	-	KV Shetty Sudhakar T Shetty
Other Associations	Shivaji Shetty	-	Vishwapal Shetty




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# The Minutes of the Special General Body Meeting....

(Continued from page 1)

that if a member of the Advisory Committee is interested in contesting the Managing Committee elections called for the purpose, can such person continue as the advisor.

**Chandrahass K Shetty**, Advisor said that we should not restrict the entry to the Managing Committee by any ex-presidents who have wide range of experience, expertise and wish to serve the association.

**KK Mahale, Sunil Saigal and Joginder Singh** also spoke on the occasion and expressed their support to the new amendments.

The house unanimously agreed with the proposal of the Santosh R Shetty, Honorary General Secretary to approve the amendments/additions to the byelaws duly passed in the monthly meeting held on 28.9.2016.

All the amendments and new additions were ratified in the Special General Body Meeting held on 8.10.2016. The ratification was proposed by Chandrahass K Shetty and seconded by Sudhakar T Shetty.

#### Vote of thanks:

The meeting was concluded with Vote of Thanks proposed by Santosh R Shetty, Honorary General Secretary.



## Portable POS machines will reduce frauds by.....

(Continued from page 2)

Shashidhar G Shetty presented the accounts of AHAR and the Performance Bar for September 2016. The same was approved. The approval was proposed by Girish Salian and seconded Narayan Shetty.

The Honorary Treasurer read out the amount of membership fees collected in each zone during the previous year and in the current year till date.

#### Discussion to decide amendments to byelaws:

Santosh R Shetty, Honorary General Secretary briefed the house that in a meeting of office bearers and advisors held on 22.9.2016, it was unanimously decided to amend/add the following to the byelaws of the association to suit present time and scenarios.

1. Extension of term of president by one term/one year as special case, subject to approval of majority of 2/3rd of the managing committee combined with advisors.

2. To add a new clause defining the advisory committee, their terms, rights etc.

3. To amend the timing of adjournment in GBM from the existing time of one hour to 30 minutes in future SGBM/GBMs.

The house unanimously approved the same. The approval was proposed by Navinchandra Shetty and seconded by Suresh Shetty.

#### Declaring the date and venue of the Special General Body Meeting:

Santosh R Shetty, Honorary General Secretary informed the house that as per the requirement

of Trade Union Law, any changes in the byelaws proposed should be ratified during a GBM/SGBM called for the purpose.

He said amendment/additions to the byelaws approved in the current monthly meeting will be ratified at the Special General Body Meeting to be held on 8<sup>th</sup> October 2016 at Bunts Sangha Annex, Kurla (East), Mumbai at 3.30 pm.

He requested all members to be present on time. He also said that the agenda and the proposed amendments/additions will be mailed to all members and also through bulk SMS and email from the office.

#### 37<sup>th</sup> AGM - Sub Committees:

The President briefed the house about the various sub committees of the 37<sup>th</sup> AGM as (see Box in page 2).

#### Events of the month:

President Adarsh Shetty briefed as follows:

A delegation of AHAR met the Commissioner of State Excise, V Radha on 12.9.2016. They briefed her about three points:

1. Removal of Permit.
2. Eight times transfer fee.
3. License fee during the redevelopment period and other matters.

The meeting was fruitful. The Excise Commissioner has initiated workshop by the Excise Department in various parts of the city for creating awareness and interaction with the permit room hoteliers. She assured that the first breach of the licensing conditions will be condoned. She advised against using brands which are

not for sale in Maharashtra and foreign liquor.

\* A meeting regarding changes in Rent Act was held at the YB Chavan Hall on 13.9.2016. Activist Chandrashekhar Prabhu briefed attendees about the various suggestions/objections of MHADA which are detrimental to the interest of the tenanted premises owners. The AHAR president said that we should unite and fight against any move to change the rules/regulations without consulting and safeguarding the interest of all the stakeholders. The meeting was a grand success. He thanked AHAR members for participating in large numbers.

\* The Governor's office has forwarded our complaint about demolition of approved open spaces by MCGM authorities at the behest of Lokayukta to Urban Development Department for action.

\* Maharashtra government has drafted a Vendors Policy giving representation to all stakeholders. We will write to them to include AHAR.

\* The Government of India has raised the wage threshold to Rs. 21,000/- salary, for coverage under ESIC, which is optional.

\* Our delegation met Pawan Agarwal, CEO, FSSAI in New Delhi during their anniversary celebrations. The FSSAI chief invited them to discuss our grievances.

\* In a recent judgment on dance bars, the Supreme Court of India instructed the State Government of Maharashtra to revoke the suspension of three licenses on the rules/ conditions prevailing as of 2005. The final disposal is slated for 24.11.2016 by the Supreme Court. We are hopeful of

a favorable verdict paving way for reopening of dance bars.

\* A delegation of AHAR met the Maharashtra Finance Minister Sudhir Mungantiwar and presented a memorandum to revise the rates of VAT under the composite schemes.

\* Hoteliers are advised to use the handheld portable swiping machines wherein only the customer will put his PIN number of their debit/credit cards and not disclose them to any of the employees. He also advised members to display a notice on the restaurant premises asking the customers not to divulge their card PIN. There are a number of instances where the card PIN was misused by the employees. Such employees have fled with ATM/ credit cards and the PIN and withdrawn cash or made expensive purchases.

\* Before employing any staff, members should take their proof of address and age of the incumbent to protect themselves from any child labor or illegal worker cases.

#### Advisors speech:

Advisor Chandrahass K Shetty said that we must convince the Excise Department regarding necessity of purchasing liquor from wine shops due to introduction of a number of new brands and different choices of patrons. Permit Room owners should not purchase liquor from wine shops in large quantity and store it. Awareness in this regard should be created among all members during various corner meetings. Office bearers should concentrate on policy matters and not on day to day problems. He appreciated the efforts of the

office bearers in amending the much needed modifications.

#### Sub Committee:

The FSSAI Sub Committee Chairman Pramod Nayak briefed the house that a training camp regarding online registration and renewal of FSSAI license will be held at AHAR office on 7<sup>th</sup> and 8<sup>th</sup> October 2016. Every zone should delegate at least four members to learn and understand the online procedures, who in turn will impart the same training to others.

Hawkers action committee chairman KK Mahale said the initiative of the government to include stake holders in the Town and Ward Vending Committee is a welcome move and AHAR representative should join the same.

#### Presentation by

#### Vice Presidents:

#### Zone I - Mahendra Karkera

No issues

#### Zone II - KV Shetty

The matter of Hotel Supriya regarding harassment by the police and Shetty Ice Cream, Nana Chowk regarding excess water bill was attended and sorted out. A matter of notice by Weights and Measurement Department regarding scale calibration was also attended.

#### Zone III - Suresh Shetty

Attended a workshop of the Excise Department. Had a proper interaction with them. Collected Rs. 60,000/- in the current month as membership fees.

#### Zone IV - Sunil Shetty

Attended a workshop held by the (Continued on page 4)

# Portable POS machines will reduce frauds by.....

(Continued from page 3)

Excise Department, met officials and had a good interaction. Several doubts, queries were clarified.

## Zone V - Ravindranath Nire

Attended a workshop by the Excise Department and had a very good interaction with officials. More than 200 employees/employers attended a free health and eye check up camp held by the zone. Total membership fees collected till date is Rs. 3,35,000/- with 15 new members.

## Zone VI - Amar Shetty

After discussing with the Assistant Municipal Commissioner of the concerned MCGM ward, pending renewal of monsoon sheds was done. Total collection of membership fees till date was Rs. 3,50,000/-.

## Zone VII - Rajan Shetty

A free health check up and eye camp held on 27.9.2016 at the House of Food restaurant. Thanks to Shivaji Shetty and

Sunil Patil for their support. Collected Rs. 40,000/- as membership fees during the current month. Total membership collected Rs. 4,42,000/-.

## Zone VIII - Jagdish Shetty

Three Permits Room of the zone were charged by Excise department during the recent cross checking for possessing additional stocks of liquor. Attended a workshop called by Excise department and had a good interaction. Total collection till date Rs. 2,71,150/- as membership.

## Zone IX - Karunakar Shetty

Attended a matter of Excise department of the zone. Total collection of membership fees till date is Rs. 4,90,000/- and in current month the amount collected was Rs. 1,25,000/-.

## Zone X - Prabhakar Shetty

A matter of harassment in Hotel Vinnus, Borivali regarding parking matter was attended.

## Committee Chairman Pramod Nayak:

A training camp for online registration/renewal of FSSAI licenses will be held on 7<sup>th</sup> and 8<sup>th</sup> October 2016 at AHAR office. Each day, members of five zones will be trained, who in turn will train other members.

## KK Mahale:

AHAR members should include themselves in the town/vending committees of MCGM as stakeholders. I expect a collection of Rs. 5 crores before the AGM.

## President:

Permit Room owners are advised to attend the workshop organized by the Excise Department and interact with them and present our genuine grouses.

A meeting of the performance bar owners will be held on 4<sup>th</sup> October 2016 at the Swami Mukhtanand Sabhagruh to discuss the future course of action.

It is due to the effort of the AHAR that the Excise department

has initiated the workshop for awareness and clarification on excise related matters.

## Letter of appreciation:

The Honorary Joint Secretary read out the following appreciation letters:

1. Shree Laxmi Hindu Hotel, Dadar.
2. Jagdamba Refreshments, Sewri.
3. Chakra Restobar, Saki Naka.

## Condolences:

The house prayed for the eternal peace of the following departed hoteliers:

1. Krishnappa Salian father of Anil Salian, Ex Vice president, Zone-X on 10.9.2016.
2. Yejani Shetty mother of Sudhakar T Shetty, Ex Vice President, Zone-IX on 11.09.2016.
3. Ramesh Shetty, Hotel Lalit Bar & Restaurant, Mumbai Central and Prakash Tea House, Masjid Bunder on 20.9.2016.

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Fairline Aqua Pvt. Ltd.

The Honorary Joint Secretary Vishwapal Shetty introduced the vendors who later made their product presentations. They were honored with floral bouquets by the president.

On the occasion Vivek Subramaniam of Pernod-Ricard also spoke and assured his company's support to AHAR.

## Vote of Thanks:

The meeting concluded with a Vote of Thanks proposed by Santosh R Shetty, Honorary General Secretary.



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Zone - V VP Ravindranath Nire, and his team organized an Eye and Health camp on 23-9-2016 at Mahila Samaja Hall, Chembur as part of the CSR initiative mooted by AHAR, The Eye and Health camps are organised as part of the AHAR CSR initiative which has benefitted more than 225 hotel and restaurant employees.



Zone - VII VP Rajan Shetty and his team organised an Eye camp and Health camp on 27-9-2016 at House of Food Restaurant Andheri (W). The Eye and Health camps are organised as part of the AHAR CSR initiative which has benefitted more than 218 hotel and restaurant employees.

## AHAR CSR initiative: Health and Eye checkup camp organised by Zone V & VII



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## FSSAI training session at AHAR office



### The Food Safety and Standards Authority of India (FSSAI)

The FSSAI has been established under Food Safety and Standards Act, 2006 which consolidates various acts & orders that have hitherto handled food related issues in various Ministries and Departments. FSSAI has been created for laying down science based standards for articles of food and to regulate their manufacture, storage, distribution, sale and import to ensure availability of safe and wholesome food for human consumption.

### Highlights of the Food Safety and Standard Act, 2006

Various Central Acts like Prevention of Food Adulteration Act, 1954, Fruit Products Order, 1955, Meat Food Products Order, 1973.

Vegetable Oil Products (Control) Order, 1947, Edible Oils Packaging (Regulation) Order 1988, Solvent Extracted Oil, De-oiled Meal and Edible Flour (Control) Order, 1967, Milk and Milk Products Order, 1992 etc. have been repealed after commencement of FSS Act, 2006.

AHAR the omnipresent body of the Indian Hotel & Restaurant industry is rigorously following the FSSAI norms to attain the highest standard and quality which needs to be imparted in the hotel and restaurants across the city. AHAR & FSSAI had organised a series of training sessions for members. One such sessions was organised at the AHAR office under the leadership of Pramod Nayak, Chairman AHAR FSSAI committee on 7<sup>th</sup> and 8<sup>th</sup> October 2016. The training session was attended by many hoteliers across the city.



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## Swift action by AHAR member helped arrest of conman waiter

By Nikhilesh S. Iyer

**Mumbai:** Swift action by members of the Indian Hotel and Restaurant Association (AHAR) led to the arrest of Chandra Shekhar, a criminal



**Chandra Shekhar**

who fleeced several restaurant customers by procuring their credit and debit card PIN numbers. Shekhar was arrested in Dahisar after he approached a bar run by an AHAR member seeking employment.

Irate customers whose credit/debit cards were stolen by Shekhar had trained their guns on restaurant

owners and managers and sought compensation for the stolen amounts.

AHAR had circulated pictures



of Shekhar to its members over WhatsApp and other social media, soon after his former employer, Niraj Pradeep Shetty of Supriya Bar & Restaurant in Grant Road was victimized by the fraudster. Niraj Shetty found, Shekar had cheated several customers in multiple locations. Shekhar would gain confidence of his regular customers who would inadvertently hand over their credit or debit cards and their PIN numbers to pay bills. Shekhar would flee the restaurant upon getting the card and the number and make large cash withdrawals or

splurge on shopping for expensive goods.

Though victimized customers



would call their respective banks to hotlist their cards, Shekhar would act swiftly during the intervening period to withdraw cash and shop. Restaurant customers were at a disadvantage since they had no recourse to legal assistance as they had voluntarily handed over their credit/ debit cards and disclosed the highly secret PIN number. Banks waive unauthorized charges that reflect on credit or debit cards. However, banks are not liable for losses incurred due to voluntary disclosure of PIN numbers and handing over the card to third party.

Vinay Kumar Shetty, manager of

the Deepa Bar & Restaurant in Dahisar recognized Shekhar from images sent to him by AHAR through social media apps circulated and the newspaper reports earlier, soon after the Supriya Bar & Restaurant fraud. Shetty asked the unsuspecting Shekhar to complete some formalities related to employment at the bar while alerting local cops. Upon arrest, Shekhar confessed to having swindled a dozen unsuspecting customers but police pegged the number of criminal cases against him at 15 or more. It is estimated that Shekhar withdrew cash or splurged customers' money to the tune of Rs. 5 lakh to Rs. 8 lakh.

Police sleuths said, Shekhar's modus operandi was to seek employment at local bars as a waiter. He would befriend customers with his cheerful, friendly manner. Once well acquainted with the customers, the unsuspecting customer would hand over their debit/credit card PIN for settling their bills. Once these were obtained, he would flee the restaurant post haste, find the nearest

ATM and make a withdrawal and shop for expensive items in the time available between his escape from the restaurant and banks hot-listing the card.

Shekhar's luck ran after Neeraj Shetty, owner of Supriya Bar at Grant Road, filed a FIR at the Gamdevi police station on August 25. Shekhar had worked at this restaurant for three or four days and fled with a debit card of an unsuspecting customer. He later withdrew Rs. 45,000 from the customer's account. He also pulled off similar capers at bars in various parts of Mumbai including Cotton Green, Vakola, Ghatkopar, Mulund, Kurla, Dombivali, Thane, Andheri and Santa Cruz. In each case he is suspected to have withdrawn large amounts of cash from debit and credit cards of his victims.

Shekhar has now detained at the Gamdevi station and is being interrogated by cops of various police station. AHAR has asked all its members who had hired Shekhar to contact Gamdevi police station.

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