# HOOKCD UDIGITALLY

# THE ESSENTIALS OF SOCIAL MEDIA MARKETING IN THE RETAIL SPACE

EXCLUSIVELY CRAFTED FOR RETAILERS

28th March 2018, 9 am - 5 pm, Kuala Lumpur

### **HOOKED DIGITALLY**

powered by the Institute of Direct & Digital Marketing (IDM)

- Hooked Digitally is dedicated to delivering focused, interactive and action-oriented training designed to promote up-to-date expertise in the direct, data and digital marketing fields.
- Hooked Digitally is powered by the Institute of Direct and Digital Marketing (the IDM) in UK.
- The IDM exists to support, encourage and improve marketing performances of individuals and establishments through interactive training.

## **LEARNING OUTCOMES**

- · Build a long & short term social media plan that aligns with business objectives.
- Learn tactics to create **content** that impact marketing, social listening, influencers and communities.
- How to use social media metrics and build social media KPIs.
- Introduction to the 5 pillars:
- Marketing
- Crisis Management
- RevenueData & Insights
- Customer Service

### THE TUTOR

### **ANDY LETTINGS**

- Andy has been training businesses and marketing professionals specialising in social media, mobile and content strategy.
- Andy holds numerous portfiolios with many global companies such as Dufry, Johnson & Johnson, notonthehighstreet, and is the head of digital marketing for acquisition and retention of Jack Wills.



### **TESTIMONIALS**

"I really appreciated the action plan and the models that I can immediately use in my work place."

"Good to have different ideas put together in one session over a day. Useful ideas to take forward especially the Action Plan to take away."

"Workshop was very interactive and engaging with very relevant exercises."

"Intimate, Focused, Educational"

### **KEY VALUES**



 World class international practitioners who are moving with the speed of this digital age



• Designed to empower you with the necessary skills to make the best decisions for the advancement of your business.



• Highly interactive workshops will deliver key take-away formulas for your digital marketing success.

### **PRICE**

STANDARD PRICE: RM3,600 EARLY BIRD: RM3,300\*

\*special price until 10th March, 2018

For inquiries, please contact: 012-2329024 (Joe Vee) joevee@hooked-digitally.com

Or register here: http://www.hooked-digitally.com

