



Ex Com Member AiCM

Veena is an MBA in Marketing , a Fellow, Life Management Institute (FLMI) from LOMA & Associate from Insurance Institute of India. She has 7 years of experience in direct insurance companies and had worked in various functions such as claims management , group operations and underwriting. She has been instrumental in setting up of claims function along with various claims process and systems during the companies start-up phase.

Veena has been working with Swiss Re for over 10 years and is heading the L& H claims for India and Sri Lanka market. She is involved in Trainings, Client audits, product development, deep dives, data analysis for various clients . Additionally, she works on various regional and global initiatives. She is Guest Faculty in National Insurance Academy and conducts lectures on various insurance claims related topics.