

General Terms & Conditions

1. RATES / VALIDITY

- 1.1 All rates quotes in the Tariff are net in Ringgit Malaysia (MYR) unless otherwise stated.
- 1.2 Rates are valid per stated validity unless otherwise stated.
- 1.3 Subject to change with or without prior notice.

2. CONFIRMATION

- 2.1 All reservations requested will be replied by e-mail/fax within 24 hours, if no response within 24 hours , please resend request.

3. PAYMENTS

- 3.1 Full payment must be received 90 days prior to client's arrival.
- 3.2 Failure to comply with this condition may result in the cancellation of all reservations without prior notice.
- 3.3 Proforma invoices will send together with the confirmation.
- 3.4 Payment will made by credit card or telegraphic transfer to our banker.

Reliance Sightseeing Sdn Bhd
c/o Malayan Banking Berhad
Yayasan Selangor
Jalan Bukit Bintang Kuala Lumpur , Malaysia
A/C No. 5140-8432-8494
Or via SWFT – MBBEMYKL

4. CANCELLATIONS

- 4.1 Hotel – 60 days prior to arrival – 100% cancellation charge.
- 4.2 Transfer & Tours – 07 days prior to arrival – 100% cancellation charge.

5. TAXES / GST

- 5.1 All rates request are inclusive of service charges and government taxes.

6. LIABILITY

- 6.1 Reliance Sightseeing acts only as an agent for transportation companies, hotels and other contractors and therefore disclaims responsibility for any losses, damages, accidents, or other irregularities caused by or arising from circumstances beyond its control.

7. RIGHT OF WAIVER

- 7.1 All terms and conditions given herein are subject to changes by Reliance Sightseeing with or without prior notice.