

April 6, 2020

**Ms. Nayantara Dabariya**  
**Secondary Secretary for Commerce**  
**Embassy of India in Seoul**

Dear Ms. Nayantara Dabariya,

On behalf of Korea Customs Service, I would like to express our gratitude to you for sending the letter on difficulties facing Indian exporters in sharing physical copies of the documents to Korea Customs Service.

We fully understand that the COVID-19 outbreak and the subsequent lockdown by the Government of Indian have severely affected the flow of goods and services.

Regarding your concerns about delayed submission of import/export documents and the resulting problems with clearance of goods from India, the following is our responses.

In cases of delayed issuance of certificates of origin for India-originating goods, we will allow importers to postpone tariff payments and to make a post-importation claim for preferential tariff treatment when they are able to submit certificates of origin subsequently.

In addition, scanned copies of commercial documents are already accepted for clearance of goods.

Since difficulties caused by the COVID-19 outbreak are facing both India and Korea, in connection with the above-mentioned matters, we request you to take mutually reciprocal actions to goods exported from Korea.

Hopefully, Korea and India could overcome the coronavirus crisis wisely, and this effort of cooperation will be an opportunity to enhance close relations and effective commutation between the two countries.

Sincerely,

Mr. Im, Hyun-Cheol  
Director for Origin Verification Division  
FTA Implementation Bureau  
Korea Customs Service

임현철