



# WCO-UPU Global Conference

## Challenges and opportunities for Cross border e-commerce through Customs and Postal cooperation

**Sheraton Miyako Hotel  
Tokyo, Japan  
6-8 June 2023**

A three day conference Hosted by following Japanese entities



Ministry of Internal Affairs  
and Communications

**JP** JAPAN POST  
POST

Who will attend:

High-level officials and operational experts from Customs authorities and Postal operators  
Representatives from relevant Ministries/Departments responsible for Post, IT and Telecommunication

For further information about the Conference, visit the event website:

(URL : <https://wco-upuconference2023.wcoevents.org/>)

# Conference Agenda

## Monday, 5 June

- 14.00 – 19.00    Arrival and Registration
- 19.00 – 21.00    Welcome Reception hosted by Japan

## Tuesday, 6 June

- 8.30 – 9.30    Registration

9.30 – 10.30	<p><b><u>Session 1</u> - Opening Ceremony:</b></p> <p><b>Moderator: Ms. Sahoko Shiga, Japan Customs</b></p> <ul style="list-style-type: none"><li>- Ministry of Internal Affairs and Communications, Japan</li><li>- Ministry of Finance</li><li>- Mr. Hiroya Masuda, President &amp; CEO, Japan Post</li> <li>- Dr. Kunio Mikuriya, Secretary General, WCO</li><li>- Mr. Masahiko Metoki, Director General, UPU International Bureau</li></ul>
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- 10.30 – 11.00    Coffee break  
(Press Conference : WCO and UPU)

11.00 – 11.15	<p><b><u>Keynote Speech</u></b></p> <ul style="list-style-type: none"><li>- Mr. Kenji Suwazono, Director General, Customs and Tariff Bureau, Ministry of Finance</li></ul>
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11.15 – 12.30	<p><b><u>Session 2:</u> Paradigm shift in the business and operational models for global postal supply chain and the Customs clearance</b></p> <p><b>Moderator: Ms. Sahoko Shiga, Japan Customs</b></p> <ul style="list-style-type: none"><li>- Dr. Kunio Mikuriya, Secretary General, WCO</li><li>- Mr. Marjan Osvald, Deputy Director General, UPU International Bureau</li><li>- Ms. Sarah Nicolson, Australian Border Force (Co-Chair of the WCO-UPU Contact Committee)</li><li>- Mr. Isaac Gnamba-Yao, UPU Council of Administration Chair</li></ul>
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- 12.30 – 14.00    Networking lunch

<b>14.00 – 15.15</b>	<p><b><u>Session 3:</u> Securing compliance and managing risks in postal supply chain</b></p> <p><b>Moderator: Mr. Yoshiro Baba, Japan Customs</b></p> <ul style="list-style-type: none"> <li>- Ms. Dawn Wilkes, UPU International Bureau</li> <li>- Mr. Gary Barksdale, Chief Inspection Officer, US Postal Inspection Service</li> <li>- Mr. Fumio Ito and Ms. Amparo Estruch, INCB</li> </ul>
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**15.15 – 15.45      Coffee break**

<b>15.45 – 17.00</b>	<p><b><u>Session 4:</u> Cross-border e-commerce in postal items- what data works best and how can it be utilized?</b></p> <p><b>Moderator: Ms. Wendy Eitan, UPU International Bureau</b></p> <ul style="list-style-type: none"> <li>- Mr. Li Wuchang, Vice President of Cainiao, Alibaba Group</li> <li>- Dr. Toni Männistö, Cross-border Research Association</li> <li>- Mr. Viggo Elster, Norwegian Customs</li> <li>- Ms. Stephanie Glover, Canada Post</li> </ul>
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**18.30 – 20.00      Cocktail hosted by WCO**

## **Wednesday, 7 June**

<b>9.30 – 10.45</b>	<p><b><u>Session 5:</u> Electronic Advance Data - policy frameworks, regulatory and practical challenges, and data quality</b></p> <p><b>Moderator: Mr. Jean Paul Forceville, UPU Postal Operations Council Chair</b></p> <ul style="list-style-type: none"> <li>- Mr. Akihiro Oda, Japan Customs</li> <li>- Mr. Cleatus Hunt, US Customs and Border Protection</li> <li>- Mr. David Pilkington, Royal Mail UK (Customs Group Chair)</li> <li>- Dr. Tanya Harrington, An Post</li> </ul>
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**10.45 – 11.15      Coffee break**

<b>11.15 – 12.30</b>	<p><b><u>Session 6:</u> Leveraging digitization and technology to harmonize procedures and solutions for a global transport network</b></p> <p><b>Moderator: Mr. Tejo Kusuma, WCO</b></p> <ul style="list-style-type: none"> <li>- Mr. Lati Matata, UPU Postal Technology Centre</li> <li>- Mr. Norbert Kouwenhoven, Dutch Customs</li> <li>- Mr. Jayvee Santos, UNCTAD</li> <li>- Mr. Yuji Sakurai, Toshiba Infrastructure Systems &amp; Solutions Corporation</li> </ul>
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12.30 – 14.00      Networking lunch

14.00 – 15.15	<p><b><u>Session 7: Secure and safe transport to protect the flow of postal supply chains through pandemics and beyond</u></b></p> <p><b>Moderator: Ms. Mette Boisen, PostNord (Transport Group Co-Chair)</b></p> <ul style="list-style-type: none"><li>- Mr. Oven Klemen, TAXUD, European Commission</li><li>- Mr. Yanxuan Tang, China Post Group</li><li>- Mr. Andre Majeres, IATA Secretariat</li><li>- Mr. Samvisoth Then, Cambodia Post CEO</li></ul>
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15.15 – 15.45      Coffee break

15.45 – 16.45	<p><b><u>Session 8: Synergies for efficiency in Postal-Customs cooperation</u></b></p> <p><b>Moderator: Mr. Brendan O’Hearn, WCO</b></p> <ul style="list-style-type: none"><li>- Mr. Kazunori Uchida, Executive Manager, International Postal Business Division, Japan Post</li><li>- Mr. Abdulla Shareef, Commissioner General of Customs, Maldives Customs Service</li><li>- Mr. Levan Chikvaidze, Georgian Post Director General</li></ul>
16.45 – 17.15	<p><b><u>Closing ceremony</u></b></p> <ul style="list-style-type: none"><li>- Dr. Masaru Fujino, Director-General of the Postal Services Policy Division, Ministry of Internal Affairs and Communications, Japan</li><li>- Dr. Kunio Mikuriya, Secretary General, WCO</li><li>- Mr. Masahiko Metoki, Director General, UPU International Bureau</li></ul>

17.30 – 19.00      Cocktail hosted by UPU

## Thursday, 8 June

08.00 – 16.00      Site visit to postal facility / Ship tour