



Technology in Support of Trade Facilitation in the Digital Age: Showcasing Success Stories

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TOTAL TRADE PLATFORM

Bridging Government and Enterprise systems via one unified platform

G2G

G2B, G2C

B2B

Government sector

Business sector

Department
Ministries Maritime
Ministry
Agencies Airport
Tax Port
Authorities
Revenue OGA's Other Trade
Aviation Government
Govt Customs
Finance



Logistics
Warehouse Shippers Transporters
Insurance Banking Finance Traders
Freight SMEs Port Business
Operators
Community Providers
Forwarders Service
Owners Corporations
Vessel
Manufacturers

Harnesses expertise in trade facilitation & digital technologies, for governments and businesses to improve levels of:

CONTROL

CONNECTIVITY

COMPETITIVENESS

Singapore TradeNet® the **World's 1st Single Window Platform** has evolved into a

TOTAL TRADE PLATFORM!

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G2G

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CONTROL

CONNECTIVITY

COMPETITIVENESS

*** Customs Authorities *OGAs etc.**

- Single Document Submission
- Fully automated processing rules
- 99% declarations auto approved in 1 minute
- Over 10million declarations annually
- G2G connectivity through ICS

*** Logistics Providers**

*** Transporters**

- Value Added Service (VAS) community ecosystem
- Over 10,000 trade parties
- E-Services & APIs in the Trade Exchange benefits business directly
- Businesses are connected through Regulatory Filing Services

*** Freight Forwarders**

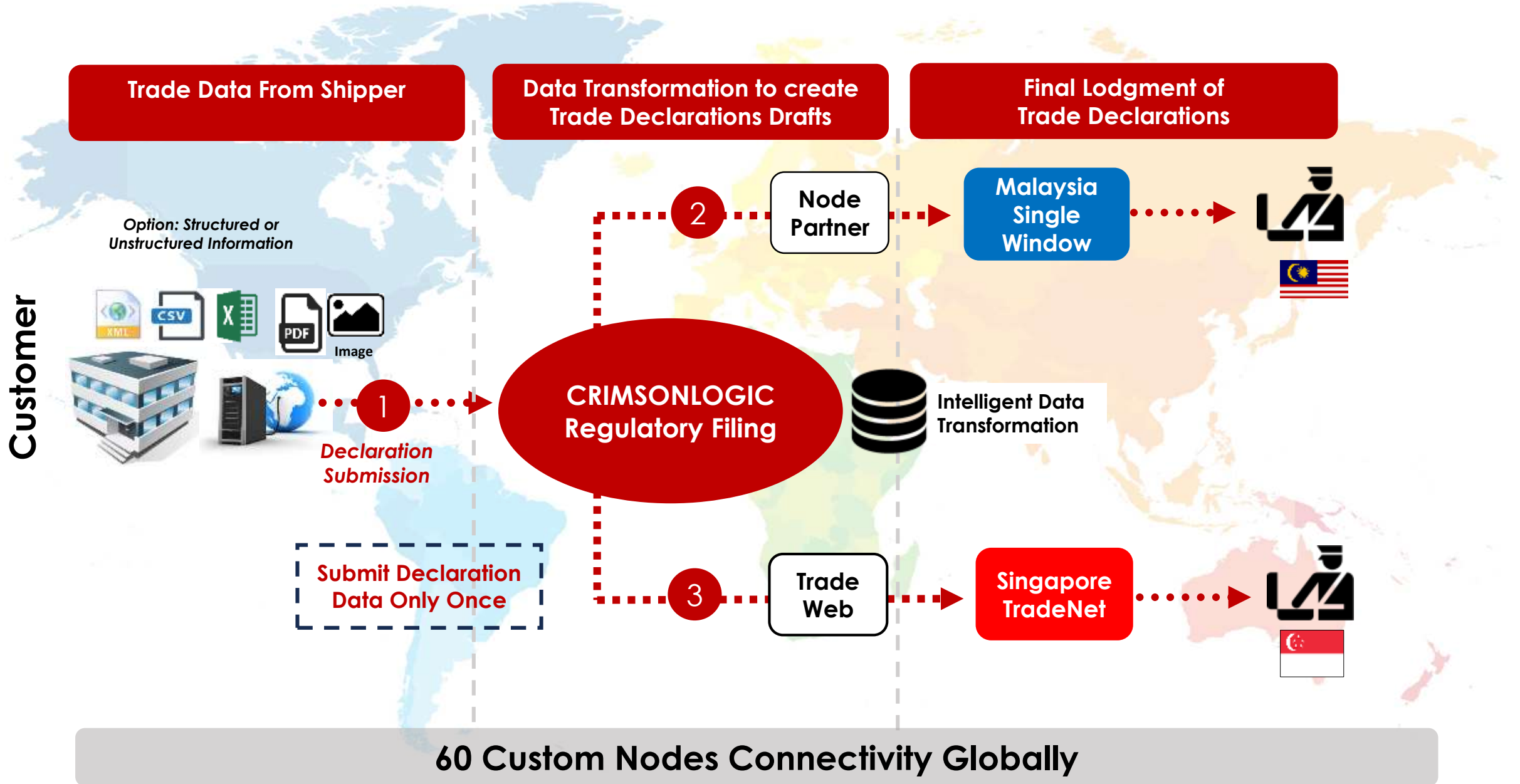
*** Shippers etc.**

- Single Filing for Singapore and Malaysia imports/exports
- Reduced processing time in under 1min
- Over 30,000 documents processed daily

Government sector

Business sector

Singapore Malaysia Single Declaration Filing



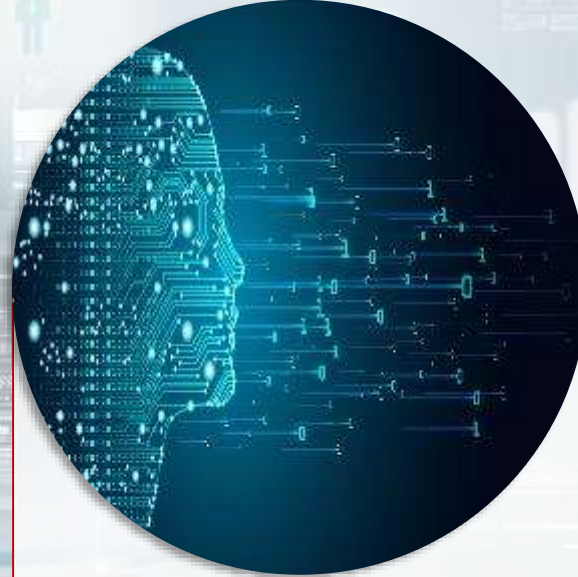
Single Windows as an enabler to the Total Trade ecosystem...



Provide deeper connectivity to Trading Community



Connectivity to harness data available in the upstream and downstream supply chain & aggregate it



Incorporate enhanced AI capabilities to ease regulatory filing & cargo clearance



Provide G2G connectivity to exchange data

TOTAL TRADE PLATFORM for CROSS BORDER E-COMMERCE (CBEC)

Huge Volume of Data, Multiple Systems, Many Stakeholders

Limited Visibility, High Risks, Low Revenue, Unknown Buyers/Sellers, High Volume

Current challenges

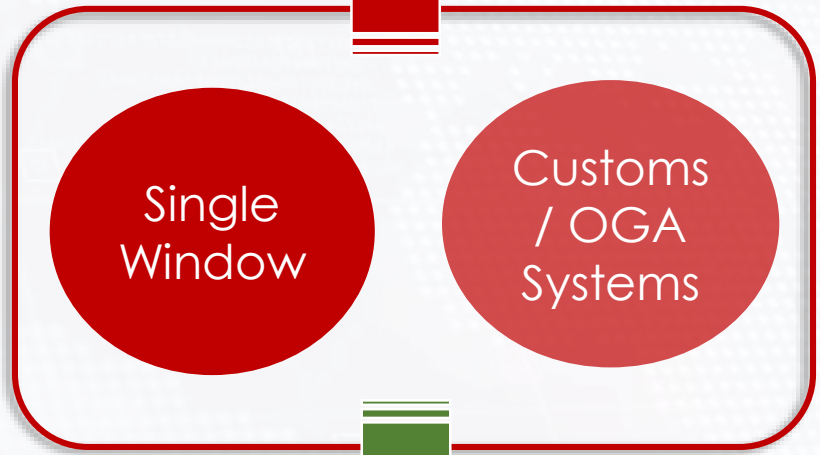
Business sector

Government sector

End Customers

Vendors/ E-Commerce Marketplace

Express/Post Operator, Freight Forwarder, Customs Broker



Ease of Compliance (Fully automated)

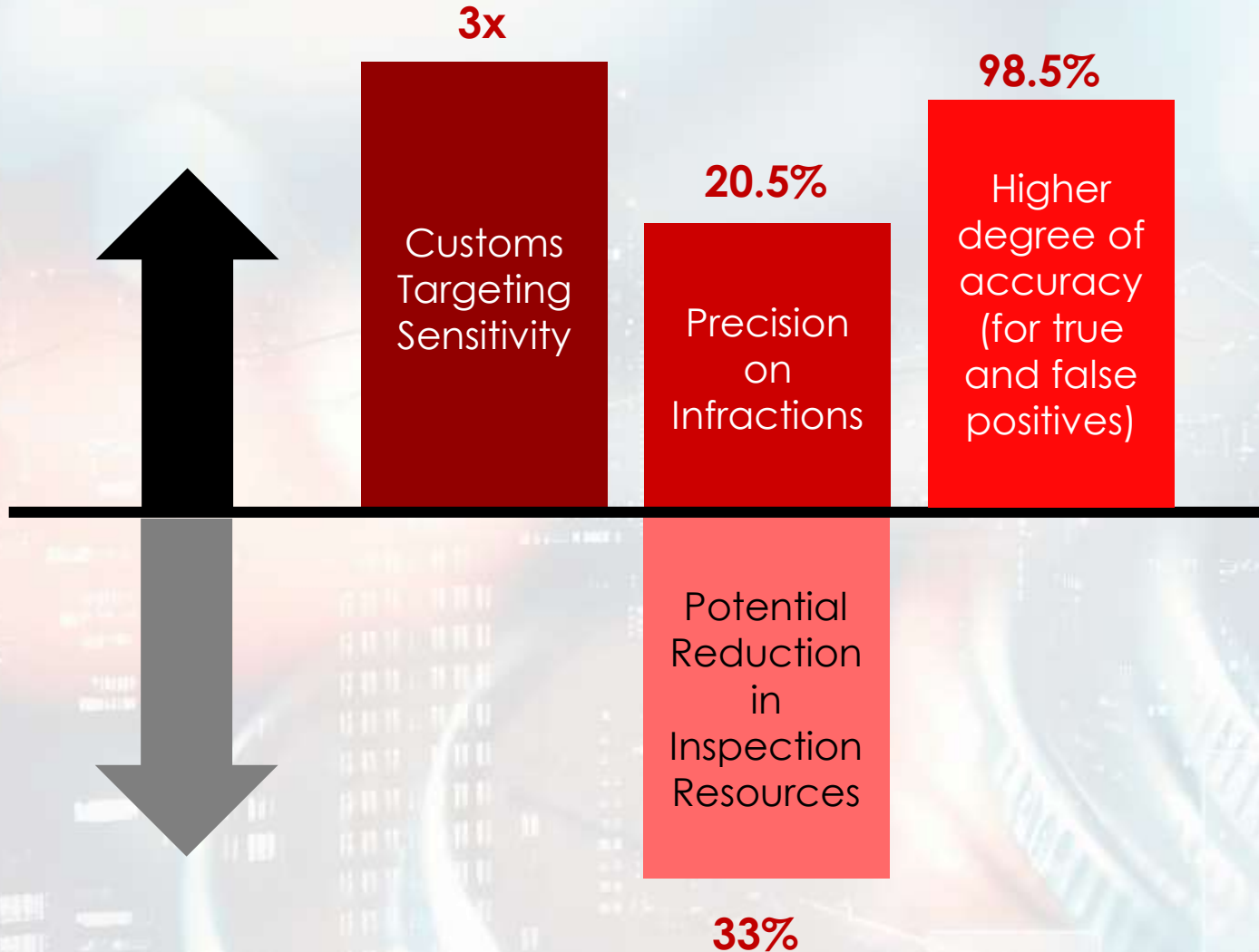
Intelligent Clearance Processing

How challenges can be overcome?

- Using **OCR, AI/NLP** Automate data submission (DataTX)
- **Gateway** with ability to consume as data formats & transform (any-to-any mapping)

- Using AI/ML to manage risk assessment & minimize human resources (**IRM**)
- Automated valuation & classification using AI/NLP/open-source intelligence (**OSINT**)
- Automate clearance processing for low-risk cargo

Results achieved via an **Integrated Risk Management** module.



~ 3x

- As an example, for every 5 infractions, if customs were inspecting 100 declarations daily (5%)
- With Integrated Risk Assessment, for 100 declarations flagged by IRM, there was a total of 15 infractions, i.e. an increase of **3x**

~ 33 %

- Declaration numbers to inspect to achieve same outcome (5 infractions) reduced from 100 to only 33 inspections with IRM

~ 20.5 %

- Precision on infractions i.e. 1 out of 5 declarations flagged out was fraudulent

WHAT DOES THE FUTURE HOLD?

Single Windows to enable deeper engagement and connectivity between Govt & Business

Greater efficiency and decision-making by leveraging on technology like Artificial Intelligence, NLP & Generative AI.

A community driven Competitive, Resilient, and Sustainable Trade Facilitation.

THANK YOU



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