





Al-powered Logistics

Why Enterprise Architecture is the missing key in Digital Transformation

Long Pham - CEO @ Abivin
Deputy Head of Digital Transformation @ VLA





- **01** Vietnam Trading Landscape
- Digital Transformation is a must
- Enterprise Architecture and Why it matters?
- 04 About Abivin
- 05 Next steps



5 Purposes of WCO



- 1. **Harmonization of Standards**: The WCO aims to promote international consistency and uniformity in customs procedures and classifications, facilitating the <u>smooth flow</u> of goods across borders.
- 2. **Trade Facilitation:** The organization works to simplify and streamline customs processes to reduce trade barriers, enhance efficiency, and promote global economic growth.
- Security Enhancement: The WCO is committed to strengthening <u>global security</u> by helping customs authorities detect and prevent security threats, including terrorism and smuggling, through advanced risk management and information sharing.
- 4. **Revenue Collection and Taxation:** It supports customs administrations in collecting the appropriate customs duties and taxes to ensure <u>fair and consistent revenue generation</u>.
- 5. **Capacity Building:** The WCO provides technical assistance and training programs to customs administrations, empowering them to <u>implement modern customs practices</u>, enhance security, and promote trade facilitation.

8 Main Roles of Vietnam Customs





Monitor & Control Customs



Prevent and combat Smuggling and illegal transportation



Manage Risks in Customs



Implement Laws on Taxes and other Revenues



Post-customs clearance inspection



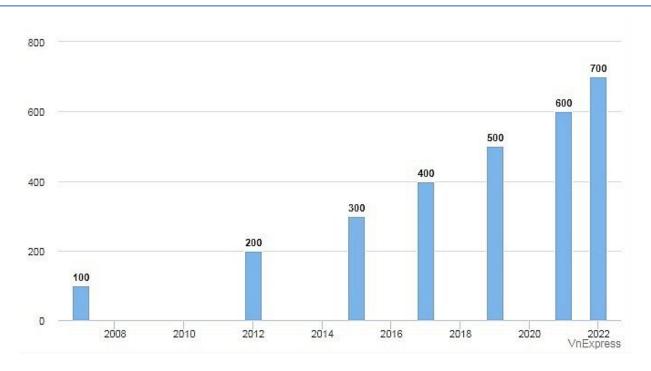
Analyze & Inspect quality standards for im/export goods



Implement Priority mechanisms for Businesses

Trading Workload pressures on Customs Operations



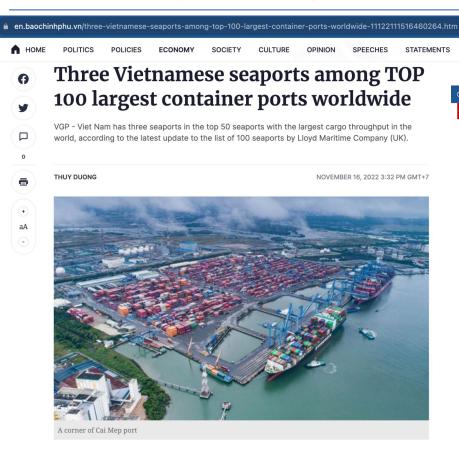


Trade Volume increases (>US\$700B), growth rate > 5% YoY; Size of Orders/Shipments are going smaller YoY (Exp. No of Customs Declaration was 5M in 2015, and 14,5M in 2022)

=> More workload on the current Customs Operations

Vietnam Seaports & Airports are among the busiest







Long Thanh International Airport (Ho Chi Minh City)



Long Thanh International will replace Ho Chi Minh's existing airport.



"FREE & EASY" vs "ZERO DEFECT"

Trade facilitation;

Increasing throughput;

Priority mechanisms for businesses;

Post-customs clearance inspection; Quality, quarantine, food hygiene and safety standards... Smuggling;

Illegal transportation;

Risk management;

Laws on taxes and other revenues;

Recommend to other Gov. Agencies;

... and more!



MODERN TRADE vs CHANGE BARRIERS

Raising of E-commerce;

Digital Commerce;

Single Window / ASEAN Single Window;

Cross-border E-commerce;

Digital Supply Chain;

Global Connection,...

Leadership mindset;

Ministry Organization / Mechanisms;

Technical issues;

Business issues

Security issues;

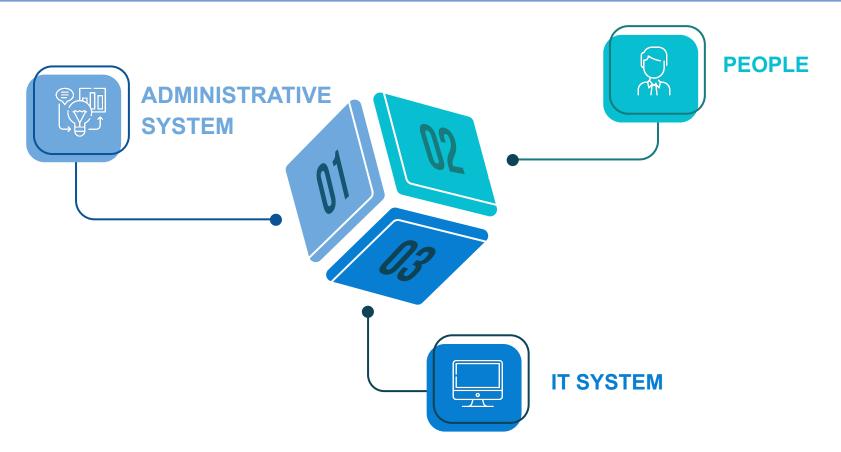
Lack of Digital skills (HR)... and more!





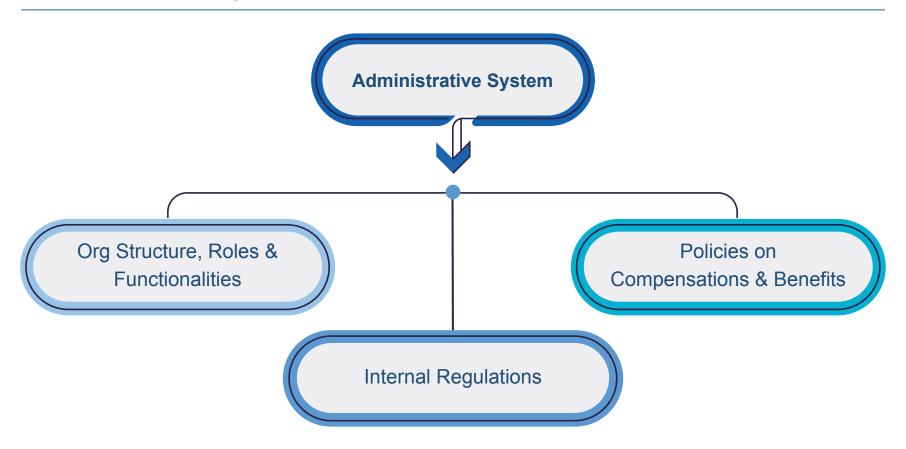
3 Success Elements for a Transformation Program





Administrative System

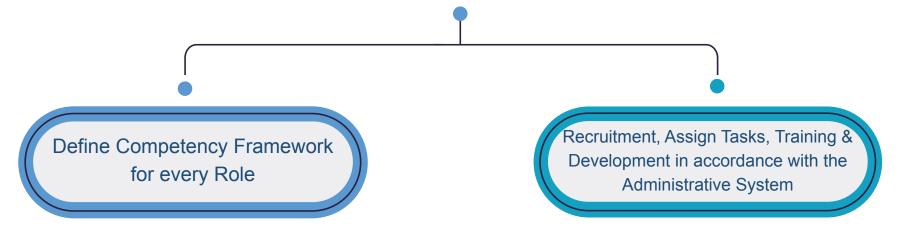








According to McKinsey, 4 in 5 characters of organization successfully transform lies in **human characters**: Leadership mindset, Develop skills & knowledge, Encourage Subordinates, Corporate Communication and finally Upgrade the Technology System



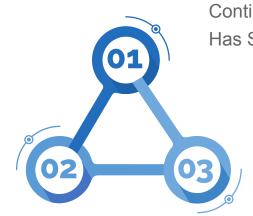
IT System



An IT System for an Organization must make sure 3 following characteristics

SMART

Has Automation Ability Flexible for Business Models



STABILITY

Continuously High Uptime
Has SLA và Customer Service 247

ENTERPRISE READY

Ready for Security standards, Access Control, Team Management and Analytics



Enterprise Architecture

Enterprise Architecture as a Solution for System



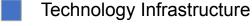
Enterprise Architecture (Kiến trúc Tổ chức), or EA, is a strategic framework that optimizes organizations by aligning their <u>Business goals</u> and <u>Technology</u> <u>infrastructure</u>.

It provides a structured approach to design, manage, and document an organization's structure, processes, data, and technology. EA enhances efficiency, agility, and innovation while reducing risks and ensuring long-term sustainability.

Structured approach to design, manage, and document





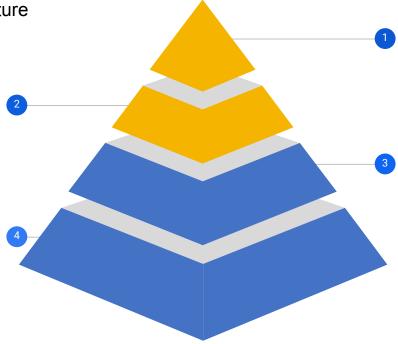


Information Architecture

- Data Models, Databases, Data Flow
- Data Governance, quality & integration practices

Technology Architecture

- Technology infrastructure, including hardware, networks, and cloud services.
- Technology standards, platforms and security considerations



Business Architecture

- Visions, Missions, Strategies, Objectives
- Org Charts, Policies, Processes, People

Application Architecture

- Software applications, systems & their interrelationships

Enterprise Architecture Framework

Benefits of the Enterprise Architecture





Alignment Technology Infrastructure with Business Goals



Improve Efficiency, Agility and Costs Reductions



Reduce Risks and Make sure long-term sustainability

5 Steps for Digital Transformation Programs



	Goals	Step 1	Step 2	Step 3
1	Establish the Vision and Strategy	Define Objectives & Scope	Identify Key Stakeholders	Develop a Digital Strategy
2	Assess Current State and Capabilities	Assess Current-State EA	Business Capability Mapping	Information Assessment
3	Develop Target Architecture	Design Future-State EA	Develop Roadmap	Alignment with Standards
4	Implementation and Governance	Execute Projects	Implement Governance Framework	Manage Changes
5	Continuous Improvement and Monitoring	Measure Performance Metrics	Get Feedback Loop	Iterate Approach

Final Takeaways



- Digital Transformation is a Must for any Government, Businesses, including Customs Operation
- Enterprise Architecture is often the missing key for any Digital Transformation project



Introduction























operating in





















Best Startup for Logistics and Supply Chain in **ASEAN (2018)**



Startup World Cup Champion in California US (2019)



Vietnam Digital Award (2020)

Abivin vRoute - Logistics Optimization Platform



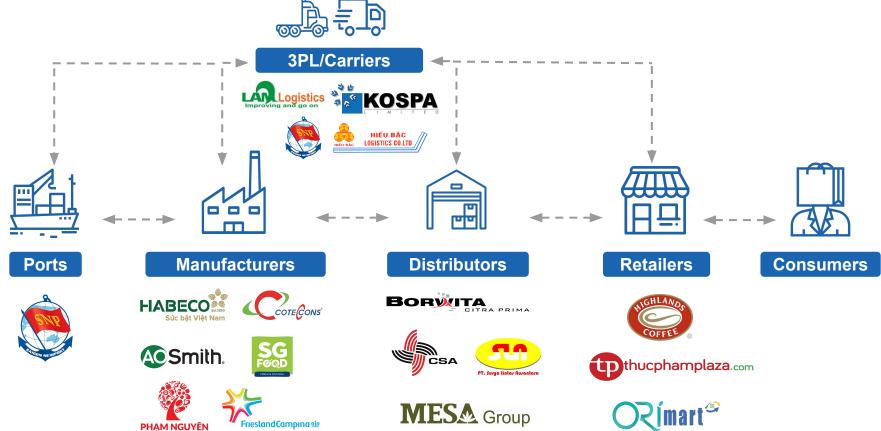
ABIVIN WR@UTE

AI PLATFORM TO OPTIMIZE LOGISTICS



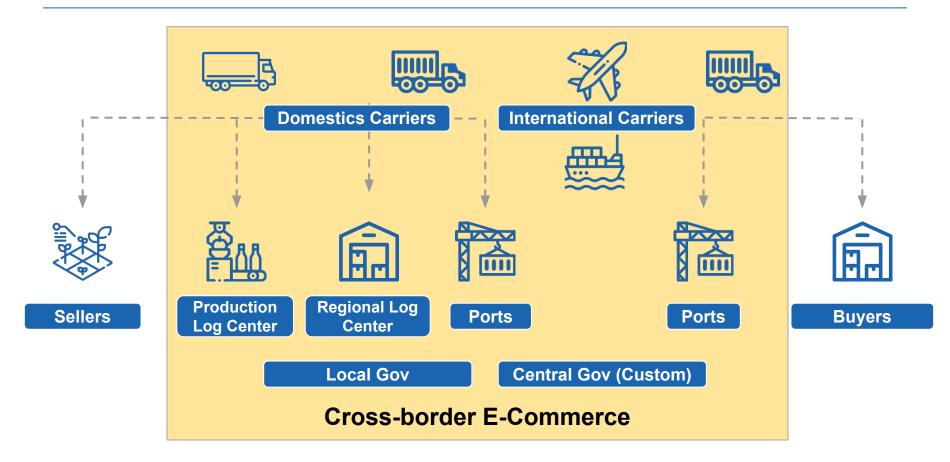
Business Management Solution for each Business Model & ABIVIN





Cross-border E-commerce Platform





THANK YOU!

Al Platform to Optimize Logistics _

GẶP CHÚNG TÔ!!Văn phòng Singapore:Trụ sở chính tại Hà Nội:Văn phòng TP Hồ Chí Minh:261 đường Lavender,Tòa HCMCC, 381 Đội Cấn, Ba ĐìnhTòa Saigon Royal, 35 Bến Vân ĐồnSingaporeĐiện thoại: +84 862 282 166Điện thoại: +84 976 638 008

This document is confidential information and sole property of Abivin Vietnam Company Limited and its affiliates (Abivin).