



GEODIS

Digital Customs Integration

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Asia Pacific & Middle East Region

Global Challenges and Supply Chain Disruptions

An aerial photograph of a port area with several large cargo ships docked at a pier. In the background, a dense city skyline is visible under a blue sky. The entire image has a blue color overlay.

- Geopolitical Conflicts
- Climate Change & Natural Disasters
- Labour Shortage
- Regulatory Changes
- Economic Uncertainty & Inflation

GEODIS - A Global Logistics Service Provider

€13.7 Bn
REVENUE



49,422
EMPLOYEES



855**
SITES



167
COUNTRIES SERVED



165,000
CUSTOMERS



9.4M
SQUARE METERS (M²)
(87.3M SQF)



Presence in **120+** countries & territories in the world



2022 figures

** : (Warehouses, Agencies, Offices, Cross-dock platforms)

Global Shipping Process Flow



Major Pain Points in Customs Clearance



Digital Customs Integration

- **Track & Trace**

Real-time visibility of customs milestones

- **Data Interchange Between Customers & Customs**

Automated Interface between Customer, Service Provider and Customs Authorities

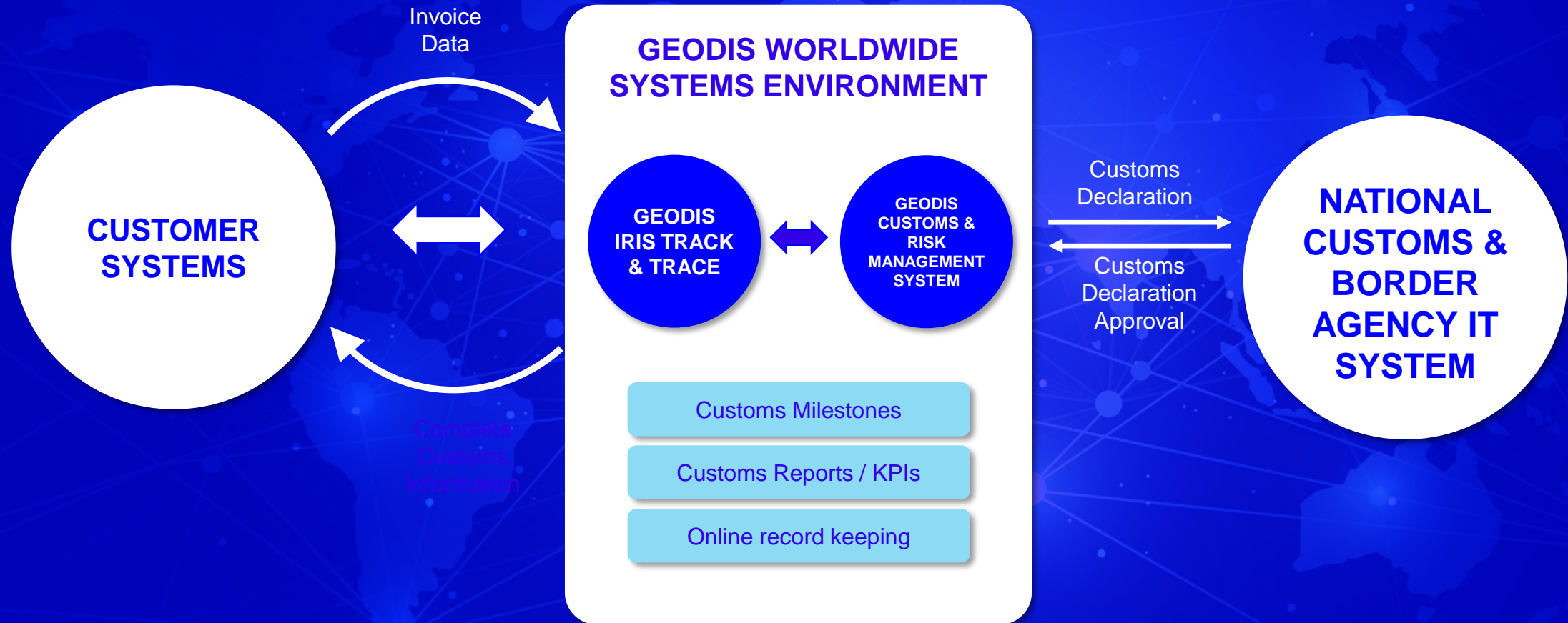
- **Business Analytics**

Online access to statistics, customized reports and KPI Dashboards

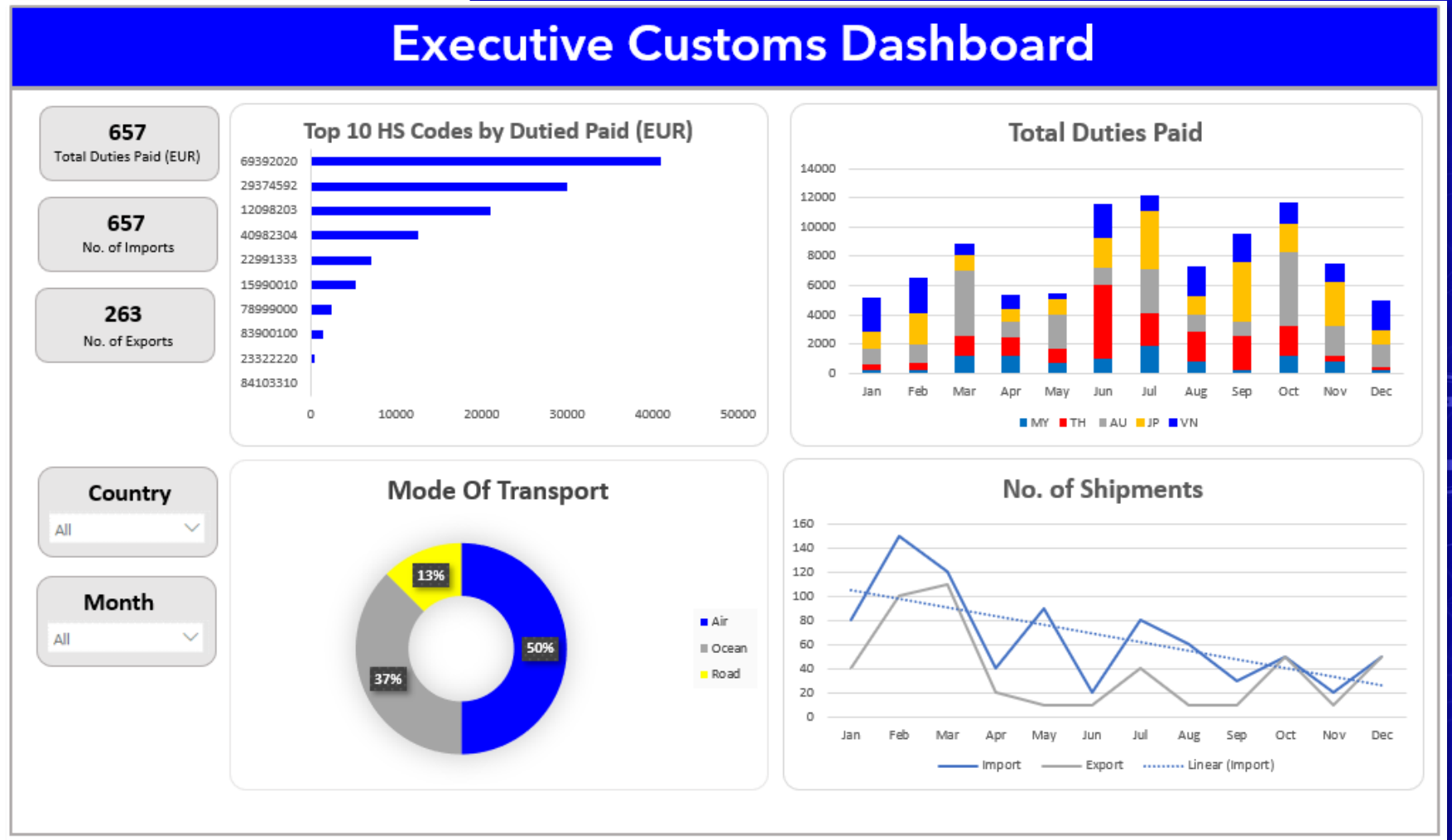


Digital Customs Integration

Global and direct connection between Customers, GEODIS and Customs systems



Executive Customs Dashboard



Lessons Learned In Digital Customs Integration

- Unclear project ownership
- Selecting reliable service provider
- Challenges in working with Customs' assigned vendor
- Scope creep
- High staff turnover





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