



Fostering Innovation Through Collaboration

WCO Technology Conference & Exhibition
12th October 2023

'Raising the Standard'

Transformative Impact of Technology and Collaboration



eCustoms

Advanced Rullings



eCustoms

Electronic Tariff Book



eCustoms

TRADER CONNECT



eCustoms

CUSTOMS CONNECT

Transformative Impact of Technology – Electronic Tariff



World Customs Organization
Organisation mondiale des douanes



Programme:

- HS Africa Programme

Benefits:

- HS Version 2022 implemented timely
- To shorten the tariff amendment process.
- Released officers to other functions

Lessons

- Low uptake by traders
 - Client education for clarity on benefits
- Implement under supervision of National Trade Facilitation Committee

Transformative Impact of Technology – Advance Rulings



Search for existing Advance Rulings



Search for existing Advance Rulings



Complete application form and upload docs

Programme:

- **Accelerate Trade Facilitation Programme**

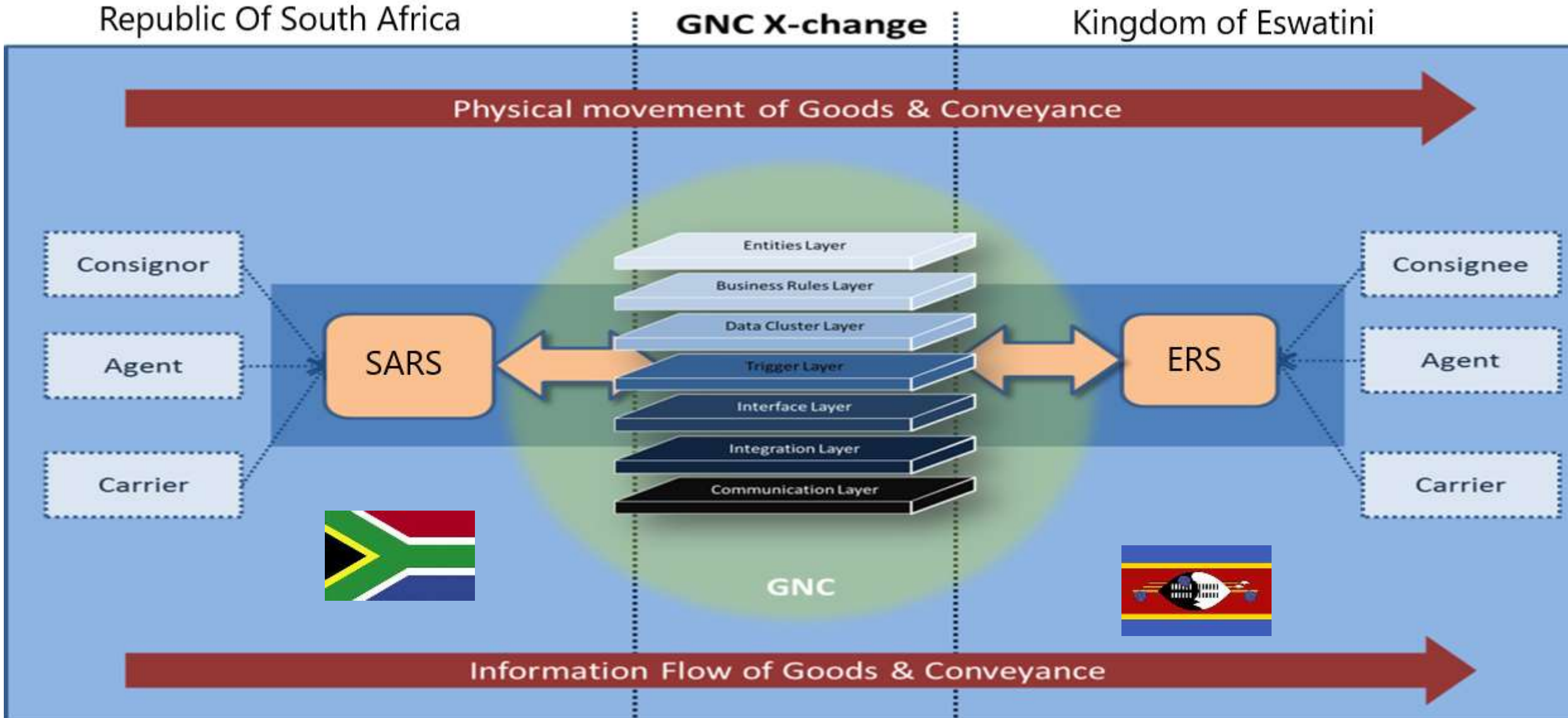
Benefits:

- **Workflow simplifies tracking and improves turn around time to make rulings**
- **Simplifies planning, brings certainty to international trade**

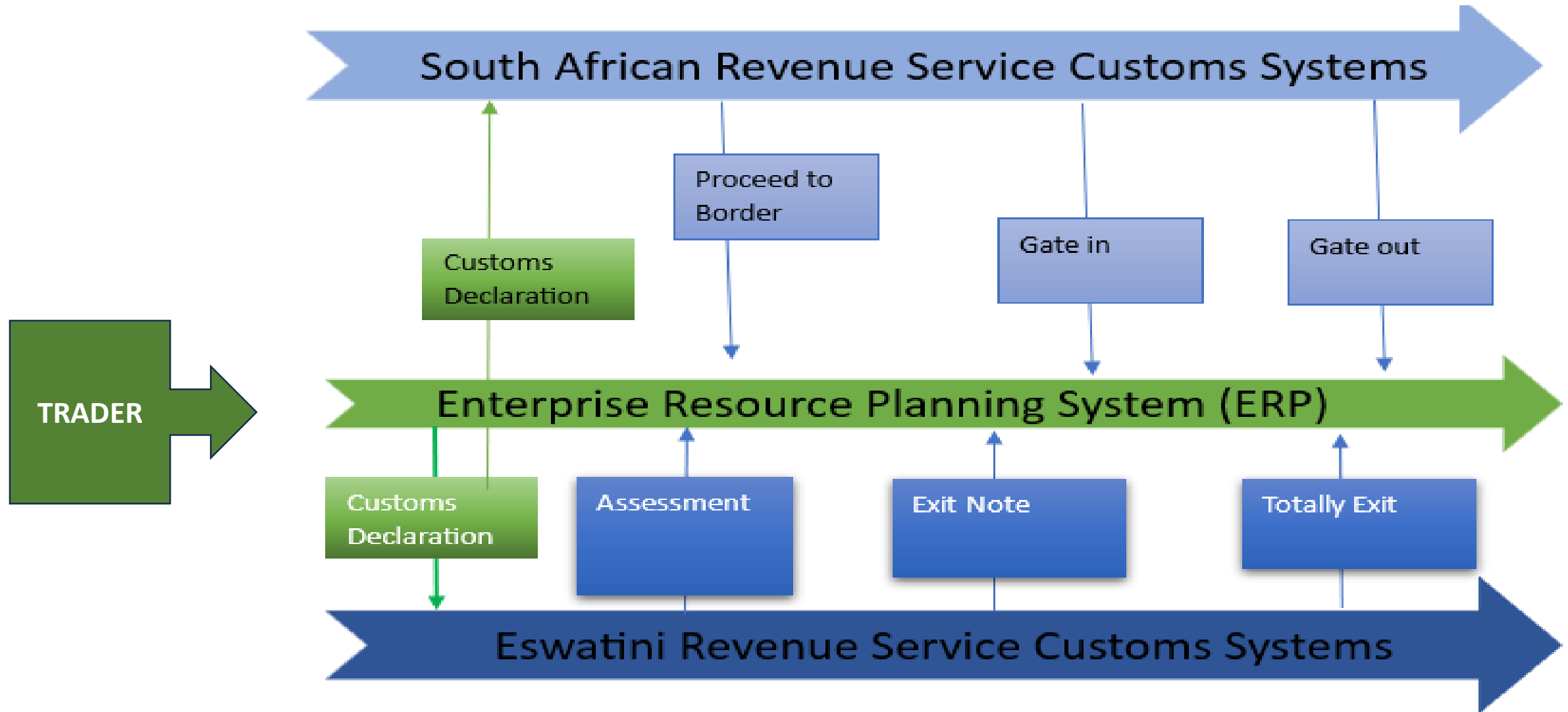
Lessons

- **Low uptake by traders**
- **Implement under supervision of National Trade Facilitation Committee**

Customs Connect – SACU Programme



Trader Connect



Lessons



**Technology makes it possible..
People make it happen**

Put people first

- **Prioritize the business of the trader**
- **Through the SACU we facilitate customs to customs collaboration**
- **Through NTFC we drive Trade Facilitation program together with other regulator agencies**
- **Reskill Customs officers so they have a Digital First mindset**



**THANK
YOU**