



AUTHORIZED
EECONOMIC
OPERATOR

PROGRAMME OF
SRI LANKA CUSTOMS

6th WCO Global AEO Conference

Shenzhen, China - 2024

Two Tiered approach

compliance based selection

- **Compliant Economic Operators**

- Importers and Exporters with high legal and operational compliance



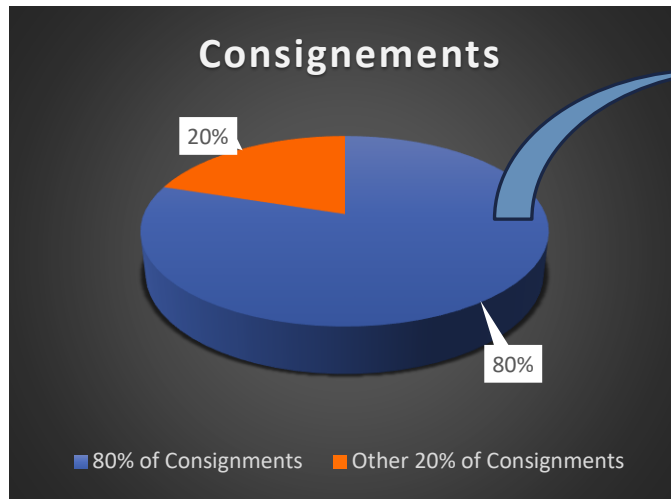
- **Authorized Economic Operators**

- ✓ for all operators with high level of supply chain security
- ✓ Who have continuously operated as CEOs for minimum of two years

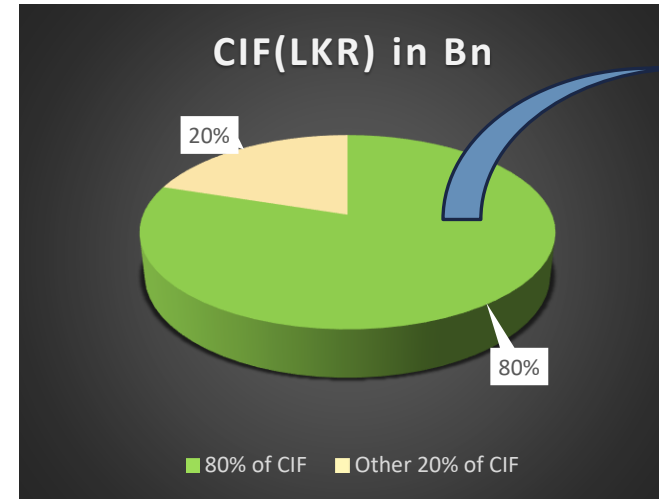
compliance + supply chain security based selection



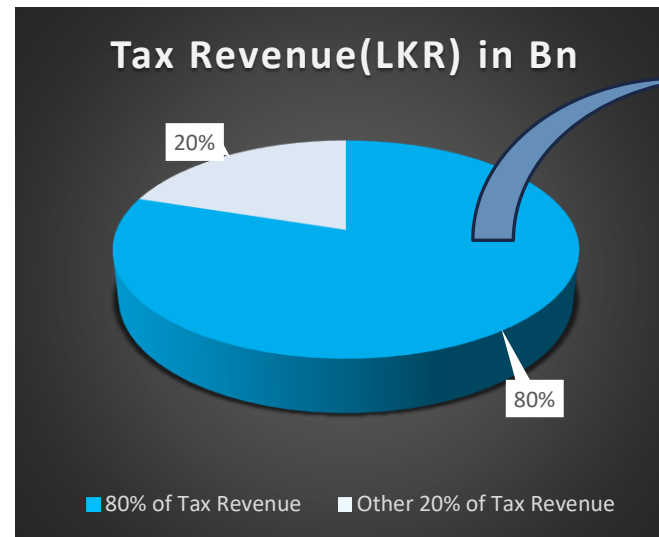
Import Trader Behaviour



6% of
Consignees

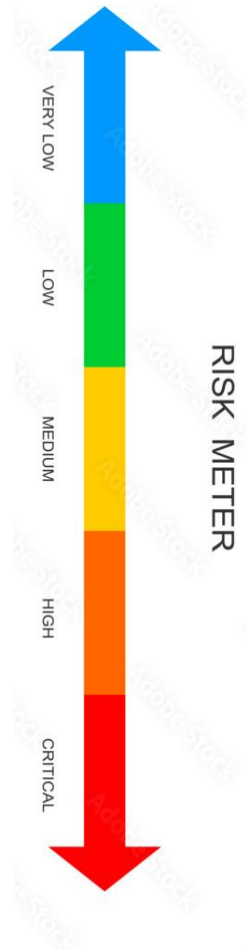


2% of
Consignees



4% of
Consignees

Segmentation of Traders



Voluntarily compliant

Try to be compliant but necessarily always succeed in their endeavors

Avoid complying if possible

Deliberately do not comply

Social Recognition of Traders

Incentives

- Prioritization
- Reduced intervention
- Enhance the customs-to-business partnership
- Securing liability & logistics



The image shows a formal certificate from Sri Lanka Customs. At the top, there are two logos: the Sri Lanka national emblem (a lion holding a sword) and the Sri Lanka Customs emblem (a stylized eye with a globe). Below the logos, the text reads: "Sri Lanka Customs hereby certifies that the" followed by a blank line. This is followed by "has been awarded the status of **Compliant Economic Operator (CEO)** under the Authorized Economic Operator Programme of Sri Lanka Customs". Below this, it says "Certificate Number:" followed by a blank line. Then, "Issued on : _____" and "Valid Until : _____". At the bottom, there are two signature lines: "Director General of Customs" on the left and "Secretary, AEO Committee" on the right, with a large red circular seal in the center. At the very bottom, there is a disclaimer: "Sri Lanka Customs reserves the rights to revoke the awarded status at any time upon detection of any Customs related operational irregularities." and a note: "Further clarifications regarding the scope of this certificate and the applicability can be verified by contacting Risk Management Directorate of Sri Lanka Customs or by visiting the official web portal at aao.customs.gov.lk". The footer includes the address: "Sri Lanka Customs Headquarters, No.40, Main Street, Colombo 11, Sri Lanka. Tel: +94 11 2143434 Fax: 7855". The certificate is framed with a decorative border.

Sri Lanka Customs hereby certifies that the

has been awarded the status of
Compliant Economic Operator (CEO)
under the Authorized Economic Operator Programme of Sri Lanka Customs

Certificate Number: _____

Issued on : _____

Valid Until : _____

Director General of Customs

Secretary, AEO Committee

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Solutions from AEO on Social Responsibility

- More recognition (National/ international)
- More Facilities
- Lower the trade cost
- More profit
- Low Risk (Environment & Economic)
- More Sustainability

Thank You !

